



Hampshire Libraries

**Hampshire Libraries –
warm and welcome spaces
for all and targeted support**



www.hants.gov.library    

Hampshire Libraries: Our Vision



Priority one:

Promoting reading

- i. **Providing a service for everyone** – championing reading for pleasure.
- ii. **Developing children's literacy, particularly within the Early Years (ages 0-5)** – giving children the best start in life.
- iii. **Investing in Hampshire's Digital Library** – reflecting increasing use of electronic books and offering greater choice to readers.



Priority two:

Supporting healthy, creative communities

- i. **Establishing council - run libraries as 'community hubs'** – bringing individuals, communities and services together, thereby making better use of available public funds and improving outcomes for people.
- ii. **Taking the Library Service into communities** – engaging with residents in the most deprived areas, where use library services is lowest, and partnering with voluntary and community sector organisations.
- iii. **Delivering a programme of learning and activities that meet the needs of library users** – promoting literacy, health, wellbeing and digital skills.



Priority three:

Investing in digital services

- i. **Providing access to technology, prioritising those at risk of digital exclusion** – working with partners to help people access information, opportunities and services online.



Warm and welcome

Our Libraries

Every public library in Hampshire offers a **warm welcome** to all members of the local community.

Inside our buildings you can find:

- A free, warm and safe welcome.
- A range of partners and keen interest to work with new partners to support cost of living agenda



Warm and welcome

Staff and volunteers

Friendly and knowledgeable staff who can signpost to a range of organisations to help with the cost of living.

Staff and volunteers are trained in many areas including:

- MECC lite
- Safeguarding adults and children
- Domestic abuse
- Breakaway conflict training
- Inclusion
- Cruse bereavement training



Warm and welcome

Digital Support

- Free WiFi
- Free public computers



Warm and welcome



Groups and Activities

- Free use of boardgames and jigsaws in the library.
- Free Children's activities such as Rhymetime, Storytime and construction club.
- Free adult's activities such as Knit and Natter, language clubs and craft clubs.
- Some libraries also have special tables with a quiz, game or puzzle where you can sit if you want to have a chat with someone. Just ask a member of staff.



Warm and welcome

Reading

- A national and local newspaper.
- A wide range of magazines.
- A large selection of books.



Other Support

Warm bags

Some libraries will be able to provide customers in need with a warm bag and will launch this provision in October across 11 districts:

District	Library	Launch Event	LTM
<u>Basingstoke and Dean borough council</u>	Basingstoke	28-Oct	Kim.Hawker@hants.gov.uk
<u>East Hampshire District Council</u>	Petersfield	18-Oct	Stephen.Atkinson@hants.gov.uk
<u>Eastleigh Borough Council</u>	Eastleigh	18-Oct	Victoria.Duffell@hants.gov.uk
<u>Fareham Borough council</u>	Fareham Library	24th Oct	Jo.Satherley@hants.gov.uk Leanne.Perry@hants.gov.uk
<u>Gosport Borough Council</u>	Gosport Discovery Centre	17th Oct	Marie.Jeffery@hants.gov.uk
<u>Hart Borough Council</u>	Fleet	26th Oct	Kate.Wakley@hants.gov.uk
<u>Havant Borough Council</u>	Waterlooville	21st Oct	Samantha.Todd@hants.gov.uk
<u>New Forest District Council</u>	New Milton	27th Oct	Susan.Shepherd@hants.gov.uk
<u>Rushmoor Borough Council</u>	Farnborough	27th Oct	Rachel.Brewer@hants.gov.uk
<u>Test Valley Borough Council</u>	Andover	19th Oct	Charlotte.White@hants.gov.uk
<u>Winchester City Council</u>	Winchester	26th Oct	Ann.Kelly@hants.gov.uk



Other libraries will have a small amount of warm bags – contact Jeremy.cole@hants.gov.uk if you need more information.



Warm bags

Each pack will contain the following items:

- Thermal gloves hat and scarf
- Socks
- Lidded, insulated cup
- Fleece or gilet
- Hot water bottle
- Food bank/fridge voucher



WINTER
WARM PACKS

Other Support





Other Support

Food vouchers

- Until 31 October ALL libraries can issue £15 food vouchers which can be used in supermarkets.
- Every library will support vulnerable service users by issuing vouchers.





Chatabout

Other Support

- From November sessions in many libraries will offer a warm and safe space for people to come together and chat
- Sessions aim to reduce social isolation and improve well-being
- Opportunity for signposting to additional support
- Chatabout tables will offer activities and conversation starters with opportunities to learn and try new things
- Sessions encourage people to get out and about outside the home



Further Support

- Hot drinks and cafés for a small charge.
- Holiday activity fund programmes
- Some libraries have Citizens Advice and other partners on site or can signpost to their services
- Food pantries or community fridges at some sites.
- Uniform swaps at some sites.
- Books to help with recycling, budgeting and cooking.
- Learning programme

Speak to a library member of staff for more details of what your local library offers.