

### Hampshire Libraries – warm and welcome spaces for all and targeted support























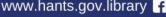
















### Hampshire Libraries: Our Vision



#### Priority one:

#### Promoting reading

choice to readers.

- Providing a service for everyone championing reading for pleasure.
- ii. Developing children's literacy, particularly within the Early Years (ages 0-5) giving children the best start in life.
- iii. Investing in Hampshire's Digital Library reflecting increasing use of electronic books and offering greater

#### Priority two:

#### Supporting healthy, creative communities

- i. Establishing council run libraries as 'community hubs' - bringing individuals, communities and services together, thereby making better use of available public funds and improving outcomes for people.
- ii. Taking the Library Service into communities - engaging with residents in the most deprived areas, where use library services is lowest, and partnering with voluntary and community sector organisations.
- iii. Delivering a programme of learning and activities that meet the needs of library users - promoting literacy, health, wellbeing and digital skills.



#### Priority three:

#### Investing in digital services

 i. Providing access to technology, prioritising those at risk of digital exclusion - working with partners to help people access information, opportunities and services online.





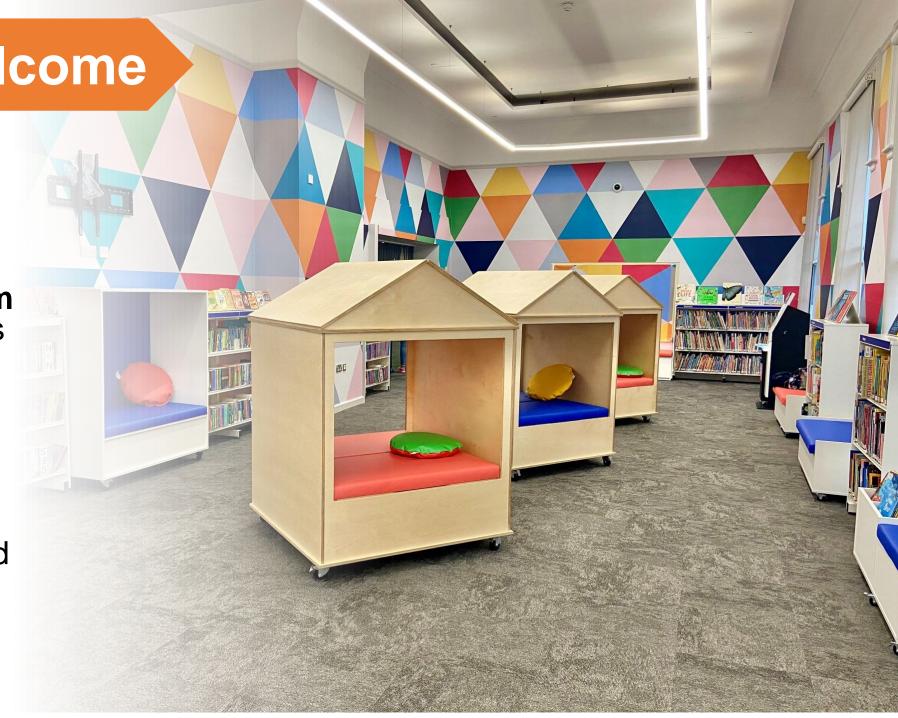
### Warm and welcome

#### **Our Libraries**

Every public library in Hampshire offers a warm welcome to all members of the local community.

Inside our buildings you can find:

- A free, warm and safe welcome.
- A range of partners and keen interest to work with new partners to support cost of living agenda



#### Warm and welcome

Friendly and knowledgeable staff who can signpost to a range of organisations to help with the cost of living.

Staff and volunteers are trained in many areas including:

- MECC lite
- Safeguarding adults and children
- Domestic abuse
- Breakaway conflict training
- Inclusion
- Cruse bereavement training







# **Groups and Activities**

- Free use of boardgames and jigsaws in the library.
- Free Children's activities such as Rhymetime, Storytime and construction club.
- Free adult's activities such as Knit and Natter, language clubs and craft clubs.
- Some libraries also have special tables with a quiz, game or puzzle where you can sit if you want to have a chat with someone. Just ask a member of staff.



## Reading

- A national and local newspaper.
- A wide range of magazines.
- A large selection of books.



### Warm bags

# Other Support

Some libraries will be able to provide customers in need with a warm bag and will launch this provision in October across 11 districts:

<u>District</u>	Library	Launch Event	<u>LTM</u>
Basingstoke and Dean borough council	Basingstoke	28-Oct	Kim.Hawker@hants.gov.uk
East Hampshire District Council	Petersfield	18-Oct	Stephen.Atkinson@hants.gov.uk
Eastleigh Borough Council	Eastleigh	18-Oct	Victoria.Duffell@hants.gov.uk
Fareham Borough council	Fareham Library	24th Oct	Jo.Satherley@hants.gov.uk Leanne.Perry@hants.gov.uk
Gosport Borough Council	Gosport Discovery Centre	17th Oct	Marie.Jeffery@hants.gov.uk
Hart Borough Council	Fleet	26th Oct	Kate.Wakley@hants.gov.uk
Havant Borough Council	Waterlooville	21st Oct	Samantha.Todd@hants.gov.uk
New Forest District Council	New Milton	27th Oct	Susan.Shepherd@hants.gov.uk
Rushmoor Borough Council	Farnborough	27th Oct	Rachel.Brewer@hants.gov.uk
Test Valley Borough Council	Andover	19th Oct	Charlotte.White@hants.gov.uk
Winchester City Council	Winchester	26th Oct	Ann.Kelly@hants.gov.uk

Other libraries will have a small amount of warm bags – contact <u>Jeremy.cole@hants.gov.uk</u> if you need more information.







### Warm bags

Each pack will contain the following items:

- Thermal gloves hat and scarf
- Socks
- Lidded, insulated cup
- Fleece or gilet
- Hot water bottle
- Food bank/fridge voucher

# Other Support







#### Food vouchers

- Until 31 October ALL libraries can issue £15 food vouchers which can be used in supermarkets.
- Every library will support vulnerable service users by issuing vouchers.

## Other Support





#### Chatabout

# Other Support

- From November sessions in many libraries will offer a warm and safe space for people to come together and chat
- Sessions aim to reduce social isolation and improve wellbeing
- Opportunity for signposting to additional support
- Chatabout tables will offer activities and conversation starters with opportunities to learn and try new things
- Sessions encourage people to get out and about outside the home





# Further Support

- Hot drinks and cafés for a small charge.
- Holiday activity fund programmes
- Some libraries have Citizens Advice and other partners on site or can signpost to their services
- Food pantries or community fridges at some sites.
- Uniform swaps at some sites.
- Books to help with recycling, budgeting and cooking.
- Learning programme

Speak to a library member of staff for more details of what your local library offers.